



CERTIFICATE OF COMPLETION

AUTOMATION STRATEGY & OPERATIONS WORKSIM

AWARDED TO

Tan Kai Heng Josef

AWARDED ON

20 AUGUST 2026

Congratulations, this award is to acknowledge the completion of the **Automation Strategy & Operations WorkSim**.

This participant has gained practical experience in automation strategy and business operations in collaboration with **Automation Anywhere**'s People Experience (PX) team, identifying opportunities for automation and developing workflow recommendations to improve operational efficiency.

Jeanette Cheah

CEO at HEX